

REPORT TO: SAFER AND STRONGER STRATEGIC GROUP 21 MAY 2009

**SUBJECT: PROGRESS REVIEW AGAINST PERFORMANCE INDICATORS
RELATING TO ANTISOCIAL BEHAVIOUR AND COMMUNITY SAFETY
FOR THE PERIOD JANUARY 2009 TO MARCH 2009.**

BY: CORPORATE POLICY UNIT MANAGER

1. REASON FOR REPORT

- 1.1 The reason for the report is to provide the Strategic Group with an update of service performance against indicators relating to the Safer strand of the Safer & Stronger Community Planning theme.

2. RECOMMENDATION

- 2.1 **The Strategic Group is requested to scrutinise and note the update of Service Performance regarding the Performance Indicators relating to Antisocial Behaviour and Community Safety.**

3. BACKGROUND

- 3.1 There are 4 priority areas within the Safer strand of the Safer & Stronger Community Planning theme: Antisocial Behaviour, Fire & Home Safety, Road Safety and Violence Reduction. A business plan, containing performance indicators and action measures, was created for each priority and approved at the Safer & Stronger Strategic Group meeting on 21st August 2008. There are currently no statutory performance indicators for this service area, however the indicators included within each business plan provide an assessment of service delivery against set targets and also form part of the Performance Management Framework. Copies of the Appendices referred to in this report are available on request from Committee Services.

4 Executive Summary of Performance

- 4.1 Performance Indicators (see Appendix 1)

Safer Priority Areas	Number of PIs	Green - Performing well	Amber - Close Monitoring	Red - Action Required	Data only indicator
Antisocial Behaviour	16	12		2 (note 5.1.1)	2

Fire & Home Safety	5	2	1		2
Road Safety	11	10		1 (note 5.1.2)	
Violence Reduction (note 5.1.4)	9	7	1	1 (note 5.1.3)	
Total	41	31	2	4	4

Out of a total of 41 indicators relating to the Safer strand, 33 (80%) are achieving, or within an acceptable threshold of, targets for the quarter. 4 (10%) indicators are significantly below targets; these are discussed in section 5.1. The remaining 4 (10%) indicators are data only indicators.

4.2 Action measures (see Appendix 2)

Safer Priority Areas	Number of Action measures	Green - Performing well	Amber - Close Monitoring	Red - Action Required	Data only indicator
Antisocial Behaviour	26	5	1	2 (note 5.2.1)	18
Fire & Home Safety	14	1	1	4 (note 5.2.2)	8
Road Safety	10				10
Violence Reduction	8	5		1 (note 5.2.3)	2
Total	58	11	2	7	38

Out of a total of 58 action measures, the vast majority, 38 (66%), are data only measures. Of the remaining 20, 13 (22% of total) are achieving, or within an acceptable threshold of, targets for the quarter, while 7 (12% of total) indicators are significantly below target; these are discussed in section 5.2.

5 COMMENTS ON EXCEPTIONS

5.1 Performance Indicators

5.1.1 Antisocial Behaviour

CECP014 – 'Total number of incidents of litter'

The large increase in the number of recorded litter incidents reflects a targeted campaign across Moray by Community Wardens to tackle this issue. However, there was just 1 more incident recorded in 2008/09 than last year.

CECP015 – 'Total number of incidents of dog fouling'

The number of incidents of dog fouling fell by 8 in Qtr 4 but is still above target. Work by the Community Wardens to reduce this antisocial behaviour and media publicity encourages residents to report incidents. However, despite all 4 quarters recording above target numbers, the total for the 2008/09 is 56 incidents (22%) lower than last year.

Both these performance indicators will be affected by a change in the procedure for issuing a fixed penalty notice (FPN). In line with other Scottish local authorities, Community Wardens in Moray are no longer required to deliver a warning before issuing a FPN. This should lead, at least in the long term, to a reduction in the number of incidents being recorded.

5.1.2 Road Safety

CECP091d – ‘Number of slight road collisions’

Although there has been a slight rise in quarter 4, the figure is really quite low and it is difficult to provide reasons for slight variance per quarter, which is the case for all categories of collision, mainly because the figures are so small and the time periods so short. This also makes it difficult to establish actions per quarter to counter any rises.

Weather conditions may be a cause of the increase as there was an extreme spell of weather during Qtr4. However without drilling down to each and every collision to identify the causation factors, its difficult to say for definite that this was a reason for the increase.

5.1.3 Violence Reduction

CECP103 – ‘Number of serious assaults recorded’

The increase in the number of serious assaults is currently being investigated by the Grampian Police, Moray Division analyst as part of a problem profile to analyse the increase in serious and violent crime in Moray. The results of this should be available by the end of May.

5.2 Action Measures

5.2.1 Antisocial Behaviour

CECP075 – ‘Number of Education Sessions carried out by Grampian Fire & Rescue Services’

The number of education sessions carried out by Grampian Fire & Rescue Services (GFRS) is dependent on the number of referrals received from other agencies. GFRS now sit on the anti social behaviour group to explore ways of increasing awareness of this initiative. This has not had a meeting yet.

CECP077 – ‘Number of ABC training days/promotional events’

Following the review of ABC procedures, training has been delivered to Community Wardens and Community Beat Officers

5.2.2 Fire & Home Safety

CECP111 – ‘Number of home fire safety visits’

There is some seasonal variation and no previous figures were available in the quarter in the run up to Christmas. GFRS are exploring new initiatives to identify vulnerable and at risk households.

CECP112 – ‘Number of “Hot Strikes” after fires’

This measure is dependent on many factors, such as type of fire, area and accessible audience, and will vary throughout the year. A lower number could actually reflect a reduction in fires and a more accurate comparison can be made at the end of the year.

CECP114 – 'Number of smoke detectors fitted'

Having been an ongoing initiative for several years, the number of smoke detectors fitted previously may require less to be fitted in the future - this will be monitored. However GFRS are still carrying out many new initiatives and working with partner agencies to maintain the fitting of smoke detectors as a risk reduction measure.

CECP115 – 'Number of attendees at Firesetters programmes'

The number of attendees is dependent on referrals received from other agencies. GFRS now sit on the anti social behaviour group to try and explore methods of raising awareness of this programme.

5.2.3 Violence Reduction

CECP131 – 'Number of Pubwatch campaigns supported'

There were no Pubwatch campaigns supported during quarter 4 due to long-term sickness and a lack of funding.

6 **SUMMARY OF IMPLICATIONS**

(a) Corporate Development Plan / Community Plan / Service Improvement Plan

Safer performance contributes to delivery of the Single Outcome Agreement.

(b) Policy and Legal

None

(c) Resources (Financial, Risks, Staffing and Property)

None

(d) Consultations

Safer priority lead officers were consulted in the writing of this report.

7 **CONCLUSION**

7.1 Overall performance in 2008/09 has resulted in an 11% fall in antisocial behaviour from 2007/08 making a total reduction of 25% since 2006/07. This includes reductions in many of the more high profile types of antisocial behaviour such as dog fouling, vandalism, underage drinking, graffiti, noise complaints and neighbour disputes.

7.2 In terms of Fire Safety, it is not possible to give an overall annual picture due to the reporting constraints within Grampian Fire & Rescue Service. However, quarter 3 data shows a reduction in all 3 measures from quarter 2.

7.3 Annual figures for Home Safety indicate that there have been reductions in both falls and unintentional injuries to the under 5s at home, of 36% and 25% respectively.

7.4 The violence reduction priority shows annual reductions in all measures with the exception of the serious assault indicators, which is being looked at as part of the investigation into an overall rise in serious and violent crime. However, domestic abuse continues to fall, by 6% from 2007/08, as does petty assault, which shows a further 7% reduction from last year.

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